



Parent Code of Conduct

Our staff are committed to treating parents, carers and their children with the utmost respect. The staff team, committee members, parents, children and visitors are entitled to be treated with same the courtesy and respect at all times by parents and carers of children attending Little Pippins.

In order to support a peaceful and safe pre-school environment, we cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of the preschool in any area including the grounds.
- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of staff, parent, committee member, visitor, or child
- Damaging or destroying pre-school property.
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication
- Behaviour which demonstrates a dislike, prejudice and/or discriminatory attitude or action towards any individual or group. This includes negativity towards groups and individuals living outside the UK (xenophobia). This also applies to the same behaviour if directed towards specific groups of people and individuals who are British Citizens residing in the UK.
- Defamatory, offensive or derogatory comments regarding the school or any of the children/parents/staff at the school on Facebook or other social sites. Any concerns you may have about the school must be made through the appropriate channels by speaking to the Management Team or the Chair of Pre-school, so they can be dealt with fairly, appropriately and effectively for all concerned.
- The use of physical aggression towards another adult or child in Pre-school. Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking and consumption of alcohol or other drugs whilst on pre-school property.
- Dogs being brought on to pre-school premises.

Should any of the above behaviour occur on Little Pippins grounds, the Manager may feel it is necessary to contact the appropriate authorities and in extreme circumstances, ban the offending adult from entering the premises.

We trust that parents and carers will assist our pre-school with the implementation of this policy and we thank you for your continuing support of Little Pippins.