



Little Pippins Parents Feedback 2017

Thank you to everyone that took part in our online survey. Your feedback is very important to us and helps us continually improve the provision we offer.

Below we have summarised your feedback and how we have already started to action some of your suggestions.

General

48% of people chose little Pippins because it was recommended.

96% of people would recommend Little Pippins.

80% of people thought the fees were about average.

96% of people thought the opening hours met their needs.

96% of people felt that Little Pippins catered for their family needs in terms of age.

96% of people know about and use Tapestry.

Staff

96% of people thought that staff were friendly.

80% of people thought that staff were helpful.

76% thought that staff were approachable.

70% thought that staff were knowledgeable about your child.

We have recently had some staff changes and I am really pleased to share with you our new team and structure (see attached). We have a very dynamic, professional and caring team so please come and say hello to our 3 new starters and speak to us if you have any concerns.

Website

We are pleased to announce that our new look website will be launched very soon. We have managed to incorporate everyone's feedback such as new photos, a gallery, Facebook links, key dates, Forest School, details from committee meetings and lots more.

General Comments

Here are our responses to some of the feedback.

Everything we do at Little Pippins relates to the EYFS and helping inspire your child and get them ready for school. Simple free painting in the garden has many links to the EYFS such as

Expressive Arts & Design:

- * Experiments with blocks, colours and marks.
- * Explores colour and how colours can be changed.
- * Beginning to use representation to communicate, e.g. drawing a line and saying 'That's me.'

Physical Development:

- * Beginning to use three fingers (tripod grip) to hold writing tools
- * Imitates drawing simple shapes such as circles and lines.

Literacy:

- * Distinguishes between the different marks they make.

All of our artwork on display links into the topics that we do each term, all of the EYFS links can be found on the planning sheets on the white board, lobby and in the main room. Every member of staff will be able to explain what we are doing each term and what the links to the EYFS are, please feel free to ask.

We are removing the communication folders from the lobby and our main communication will be via email and staff will hand out any other letters at the end of the day. We are also considering making some forms electronic.

We are very lucky to have car park as a lot of settings do not have one at all. We ask parents to drive slowly and think about how they park ensuring they do not block the disabled / emergency services parking space. It is everyone's responsibly to make the car park a safe place.

In terms 5 & 6 will be getting the older children 'school ready'. This covers helping them become more independent, mark making / name writing, phonics. As well as all of this we talk to them a lot about school, what they can expect, how they need to sit. As soon as we know which school your child is attending we will be communicating with the school. Harwell School children have swimming and additional visits as part of their transitions. We will send a Getting Ready for school newsletter out which will give hints and tips for what you can do at home.

All learning styles are catered for at Little Pippins and this is something that we cover when they first start and work with them on throughout their time at Little Pippins. We understand that every child is different and has different needs, likes and dislikes. Our Key Person system is in place to make sure we help your child settle and get to know them. If at any time you feel this isn't working then please come and speak to your Key Person or part of the management team.

We have some very keen creative children at the moment so do not always have the opportunity to write the child's name on their work, we are trying very hard to do this. Artwork created by the children that doesn't go on display is put in our "going home" tub we try and hand this out to children at the end of the day. Please feel free to pop in and look through the box. Up until recently we used to take artwork that the children have created in pop it in their artwork folder. We have decided not to do this anymore as Tapestry shows the artwork alongside an observation. We will be sending home folders of artwork after Easter.

“Really lovely, well run preschool. Would highly recommend.”

“Tapestry is brilliant. It is much easier way of accessing records.”

“Great preschool and the staff very friendly and caring!”

“Facebook page I see useful for picking important information.”

“I really like the Facebook updates, it's great to know what they've all been up too.”

“My older daughter came to Little Pippins and it she loved it that much she went to big school in a happy frame of mind and looks the same for my little boy as he is very excited about school”.

“It's just the BEST!”

“I would recommend Little Pippins to absolutely anybody. The staff are friendly, knowledgeable and adored by my little girl and she always looks forwards to going to pre-school.”

“A fantastic preschool in a lovely village environment. Children are cared for in a friendly, kind, nurturing and professional manner and the staff are all very helpful, kind, friendly, understandings and supportive- what more could you ask for?!”

“More understanding for the needs of our youngest child than we thought possible. Highly recommended.”

“The best pre-school in the area, friendly and approachable staff. My daughter is very happy there and learns a lot every day. Definitely signing up my second baby as soon as she turns 2 and half. Thank you Little Pippins!”

“A warm, caring setting with brilliant facilities.”